



PKP ENERGETYKA



SUCCESS STORY

Customer

PKP Energetyka S.A.

Country

Poland

Field

Transportation

Solution

2N® Helios IP Uni

Benefits

- Easy installation
- Multiple numbers per user
- Back-up connection

About Our Customer

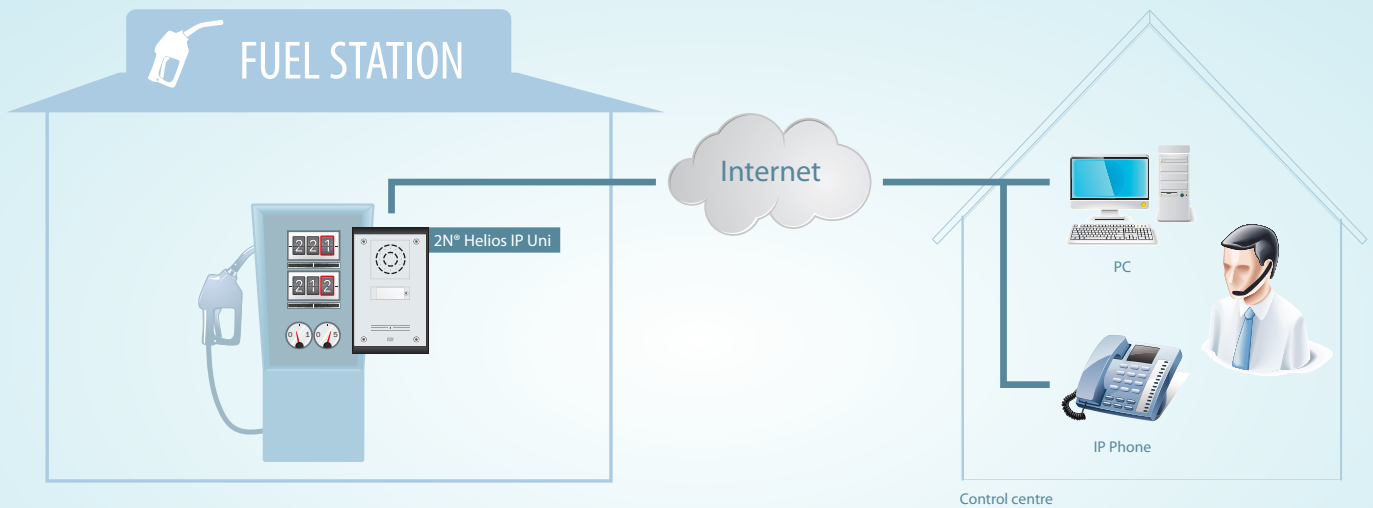
PKP Energetyka S.A., which is a part of the PKP Holding, is the foremost distributor of electricity and liquid fuels in Poland.

Initial Situation

What were the customer's requirements?

The customer runs a network of self-service fuel stations which, for security reasons, must be fitted with intercoms with remote operation. The company places great emphasis on security and smooth-running operation and therefore requested us to provide VoIP communications via a VoIP intercom or ATA adapter from analogue equipment. Another requirement was the ability to connect via a SIP switchboard using VPN LAN, and a back-up solution in the form of direct connection with the other party via the GSM network.

The required solution also had to be easy to install, quick to configure and powered by PoE, so that the risk of incorrect electric installation was reduced to a minimum.



Implemented Solution

Why did the customer choose the 2N® Helios IP Uni?

In the end, the customer decided on the 2N® Helios IP Uni intercom, which best matched all its requirements. Simple operation and full duplex high quality audio is characteristic for this intercom. Three numbers per user, which can be a combination of the extension number and IP address, allow back-up connection in the form of GSM connection via a gateway. The back-up connection solution could also be provided using 2N products.

Another advantage of the 2N® Helios IP Uni intercom is its extremely simple installation, which just involves physically installing the box and connecting the Ethernet cable to the socket. Intercoms were delivered to the desired location following prior configuration, so they were immediately capable of operation.

Benefits and result What has changed?

The 2N® Helios IP Uni was the perfect solution for the customer's requirements not only from a functional perspective, but also from the perspective of installation. The ingenious construction and design also ensure the long service life of this solution for the customer.

The 2N® Helios IP Family:



2N® Helios IP Force



2N® Helios IP Safety



2N® Helios IP Vario



2N® Helios IP Uni

The 2N® Helios IP Uni family is a portfolio of door intercoms for all environments – whether for security, commercial or emergency communication in various locations. From simple applications requiring clear and simple communication to a single IP telephone, to comprehensive communication solutions integrated into security and alarm systems or IP switchboards.

High quality and certification ensure the compatibility of 2N products with the industrial standards of IP network solutions such as Avaya, Cisco etc.

