New 5-Year Warranty: Content Package

2N Distribution

**Subject:** New 5-Year Warranty

We’re pleased to announce that we have extended our warranty on all 2N hardware devices to 5 years.

Built to Last

We pride ourselves in the high level of quality across our production line. The new longer warranty period **reflects the confidence we have in all our hardware devices** and guarantees you and your customers are **secure and supported** when they invest in 2N solutions.

New & improved service

* 5-year warranty period as standard, for free
* 100% reliability alongside innovation
* Hassle-free device ownership
* First-class quality & support
* Secure investment in 2N hardware
* Better control of costs

How does it work?

* The warranty period applies to all 2N hardware devices shipped from 2N to the original purchaser on or after 1st January 2024 and is free of charge
* If you discover an unfixable fault within a 2N product within 5 years, you are entitled to a replacement
* Our team will continue to provide comprehensive, local technical support for all our products

If you wish to communicate this to your network, please feel free to use the copy in this email.

The main message is that 2N products and solutions are Built to Last, and our new extended 5-year warranty reflects this passion for quality and commitment to reliability.

2N will contact you shortly with a Sales Distribution Agreement amendment.

## Enjoy peace of mind

Our new 5-year warranty comes as standard, for free, across all 2N hardware devices shipped from 2N to the original purchaser on or after 1st January 2024.

The change from the previous 3-year warranty period reflects the faith and confidence we have in our production and promises to provide you and your customers with a 100% reliable access solution.

## First-class quality & support

We pride ourselves in the high quality of all our devices – and this new warranty reflects our guarantee to provide you with first-class technology that offers years of hassle-free use.

Rest easy knowing you and your customers are supported by us and that 2N hardware is fully protected. Our team is dedicated to providing you with local, comprehensive technical support whenever you need it.

## Our products are secure investments

We believe that when you invest in 2N solutions, that investment should pay off for years to come. As a company, we are strongly opposed to needless replacement of low-quality devices that fail after one year – and this extended warranty is a step we’ve taken to prove that our products are Built to Last!